



## Grant & Aid Assessment Additional Information

### ***What is FACTS Grant & Aid?***

FACTS Grant & Aid Assessment is an independent, third party company that conducts financial analysis to determine your family's financial need. The school receives a confidential report outlining your financial situation based on the information obtained in your application and supporting tax documents.

### ***Is FACTS secure?***

FACTS is SSAE16 audited and PCI DSS Level 1 validated.

### ***Is a credit check required as part of the application process?***

No credit check is required as part of the application process.

### ***How do I file for assistance?***

There is a link on the Saint Vincent de Paul School website [www.svdpk8.com](http://www.svdpk8.com).

Click on the Admissions tab, select *To Register with FACTS*. This link is used to enroll in either or both Grant & Aid or Tuition Management (payment plans).

### ***Is there a cost to file for assistance?***

Yes, the fee is \$27.00. It is handled as part of the application process.

### ***Is there a filing deadline?***

Yes, to be considered for financial assistance for the upcoming school year, the deadline is March 15<sup>th</sup>. Your application and all supporting tax documents must be submitted to FACTS.

### ***What do I send and how do I send my tax documents to FACTS?***

Please see the additional FACTS Grant & Aid Assessment sheet to see what forms need to be submitted. Forms must be in PDF format (each document must be less than 20MB) and may be uploaded to FACTS. If you encounter problems uploading you may fax them to 866.315.9264, or mail them to FACTS Grant & Aid Assessment, PO Box 82524, Lincoln, NE 68501-2524. Please allow adequate mailing time to meet the filing deadline. **Also, be sure to include your FACTS applicant ID number on any documents that are faxed or mailed.**

### ***What if I have a question or need assistance?***

FACTS Customer Care Representatives may be reached at 1-866-441-4637.

### ***Will I receive the results of the assessment?***

No, the assessment of your application will be sent only to the school or organization providing the assistance or award. Information sent to FACTS to complete your assessment such as your 1040 tax form or W-2, will not be returned to you.

### ***Will be able to see the status of my application?***

You may login to your FACTS user account at [online.factsmgt.com/aid](http://online.factsmgt.com/aid) to review the status of your application. Please allow 2 weeks processing time from the date you provided supporting documents before inquiring further about receipt and/or status of the uploaded, faxed or mailed documents.

### ***Additional website resources***

[FACTSmgt.com/grant-and-aid](http://FACTSmgt.com/grant-and-aid) – to learn more about FACTS Grant & Aid  
[online.factsmgt.com/aid](http://online.factsmgt.com/aid) – to view the status of your application

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